

TERMS & CONDITIONS

All copyright for artworks and jewellery is retained by the artist, Annabel Eley. Every care has been taken to show and describe the work as accurately as possible with regard to size and colour. The image you see may be different due to slight variation between browsers, devices and screen settings.

PAYMENT

I am not currently registered to charge VAT therefore all prices shown are as payable in British Pounds Sterling. To help ensure that your shopping experience is secure and easy, I offer payment through PayPal, debit or credit card.

Confirmation of Order

When you place an order, I will send you a confirmation email with an estimated despatch date for when your jewellery will be posted to you as per below.

DELIVERY

Delivery time varies depending on payment clearance and item availability. I endeavour to deliver within 2-7 working days within the UK and 7-14 days for other countries. Please contact me directly if you require urgent delivery. If the item, is not in stock, or you require a bespoke item, then delivery times will vary but can be discussed accordingly.

UK delivery

Orders will be dispatched using Royal Mail's Special Delivery Next Day Service which is fully insured, the charge for this is £10. Parcels will require a signature on delivery so please state a delivery address where someone will be present to receive it. In the event that nobody is available to receive the delivery, then a card will be left providing the option to either arrange a new delivery time or collection from your local Post Office depot. I will provide a tracking number via email when your order has been dispatched to enable you to track your order.

International delivery

Please contact me for more information on prices and timings. Please note the total order price advertised on the website at check out does not include handling and shipping fees, nor any import taxes that might be payable in the destination country. Any customs charges are the sole responsibility of the customer. I will provide a tracking number via email when your order has been dispatched to enable you to track your order.

HOW YOUR ORDER WILL ARRIVE

All orders will be dispatched in an unbranded external envelope. Jewellery is packaged in a branded Annabel Eley jewellery box. If the order is a gift please let me know and I can send the receipt separately to your specified address and, if required, also include a personal message with the jewellery.